	QUALITY MANAGEMENT, ENVIRONMENT AND SAFETY SYSTEM	
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A.D. Tubi Inossidabili S.p.A. believes that the continuous commitment to updating and developing production activities and enhancing service reliability ensures the company's consolidation and greater market penetration. This result is achieved by satisfying the customer and meeting the applicable requirements for the products and services we provide, in line with the needs and expectations of all interested parties. With a focus on continuous improvement, the company has planned its strategic projects, which will align with the three core pillars: Quality, Flexibility, and Expertise.

QUALITY reflects the quality that distinguishes not only the product but the **entire production process**, from order intake to processing and delivery.

EXPERTISE is what makes the company unique. This pillar represents both the long-standing experience and in-depth **know-how** that each professional brings to clients and collaborators, as well as the high level of **technological expertise** offered, with state-of-the-art laboratories and facilities.

FLEXIBILITY is the commitment to responding to **individual customer needs**, providing tailored solutions within the required timeframes and methods. Corporate flexibility is also demonstrated by the company's ability to **embrace market challenges**, thanks to continuous investment in **research and development**.


The General Management aims to improve the organization of its production system, constantly monitoring technical and human factors to eliminate and prevent quality deficiencies that could affect the product, costs, and timelines. The company has implemented a quality management system, resulting in the achievement of the UNI EN ISO 9001:2015 certification.

The Cardinali family's entrepreneurial approach has always centered people in its business. Operating with continuous exchange, sharing projects and experiences, and initiating discussion forums are essential practices in the company's work methodology. For this reason, General Management has set a specific goal to raise awareness among all corporate managers regarding efficiency, quality, and waste reduction, making them advocates of the company's values within their teams.

The desire for continuous improvement cannot overlook fundamental aspects such as environmental protection and attention to the health and safety of workers. To this end, an environmental, health, hygiene, and safety management system has been implemented, in compliance with UNI EN ISO 14001 and UNI EN ISO 45001 standards, which has been integrated into the existing system to pursue various objectives effectively and synergistically.

A.D. Tubi Inossidabili is particularly committed to:

- Adopting, maintaining, and improving an effective Integrated Management System for Quality, Environment, Health, and Safety in processes, products, and services, in compliance with the legal requirements of applicable regulations and all the standards that the company voluntarily decides to subscribe to;
- Defining responsibilities assigned to all company functions and ensuring that they are communicated, understood, and applied;
- Ensuring the availability of resources, information, and knowledge necessary for the operation and control of processes, through periodic information, training, and education activities aimed at making employees aware of the relevance and importance of their activities and how they contribute to the achievement of defined objectives. Planning actions to develop and enhance the company's professional and intellectual assets;
- Motivating and engaging all personnel to raise awareness of the importance of their role, promoting shared values and appropriate behavior models aimed at reducing risks related to the activities carried out;
- Defining and disseminating clear documented information to ensure the effective and efficient operation of processes and control of products, including in terms of occupational health and safety and environmental matters;

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- Strengthening relationships with customers and stakeholders by continuously monitoring the factors that contribute to their satisfaction and aligning products and services with their expectations;
- Periodically measuring the level of customer satisfaction, continually setting improvement objectives;
- Defining improvement objectives by identifying a system of specific, quantifiable, and measurable indicators, periodically monitoring the results achieved, and sharing them with stakeholders with the aim of improving processes;
- Identifying all potential risk factors and activating effective actions to remove or mitigate them to prevent any form of non-compliance, pollution, and risks to health and safety (e.g., accidents and illnesses);
- Providing safe and healthy working conditions for the prevention of injuries and illnesses;
- Complying with environmental, occupational safety, and product safety legislation and other applicable compliance obligations and requirements;
- Ensuring the participation and consultation of workers, including through their representatives;
- Reducing the consumption of natural resources and energy;
- Improving the management of business activities to reduce waste, especially waste not intended for recovery/reuse, and the related impacts;
- Raising awareness and training employees on environmental issues related to the company's activities and the potential health and safety risks present in the company;
- Conducting inspections to measure the implementation and effectiveness of the Quality Management System and its compliance with this Policy, ensuring the adoption of appropriate corrective actions to eliminate any causes of inadequacy in the Management System;
- Selecting and qualifying suppliers of products and services that impact the final quality of processes and products, involving them, within their competence, in the achievement of company objectives, in alignment with this company policy;
- Identifying technological innovation needs to develop new products and processes in line with market expectations.

The heads of the various departments at A.D. Tubi Inossidabili must implement and disseminate the commitments and directives listed above and develop activities aimed at achieving company objectives and continuously improving the effectiveness of the Integrated Management System for Quality, Environment, Health, and Safety.

This Policy must be made available to all internal and external stakeholders.

Casnate con Bernate (CO), 13/06/2024

A.D. TUBI INOSSIDABILI SPA
C.E.O.
Stefano Cardinali